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Examiner M. Ali

PLEASE DELIVER TO:

Art Unit: 2177

U.S. Patent and Trademark Office

FROM:

Kevin J. Zimmer

PHONE: (858) 550-6074

REPLY FAX: (858) 550-6420

RE:

Attorney Docket No. PRNT-001/00US

Serial No.: 09/436,146

NUMBER OF PAGES, INCLUDING COVER: 14	CLIENT NUMBER: 208643-2002
	REQUESTOR#: 2208

PHONE NO.

#### MESSAGE:

Examiner Ali:

Per your request, please find attached RESPONSE TO OFFICIAL ACTION

AND AMENDMENT in the above patent application.

Thank you,

Kevin J. Zimmer

Attachments: Response and Amendment (13 pgs.)

Please send confirmation that this fax was received. Thank you.

I hereby certify that this correspondence is being transmitted by facsimile addressed to Examiner Mehamman Ali, Art Unit 2177, Facsimile Number 703-746-7238, at United States Patent and Trademark Office, Alexandria, VA 223/3-1450 on March 18, 2004.

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(208643-2002)

**PATENT** 

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

<u>In re</u> application of:	) Examiner: Mohammad Ali
ZAWADZKI et al.	) Art Unit: 2177
Serial No. 09/436,146	) Confirmation No.: 6202
Filed: November 9, 1999	}
For: CENTRALIZED SYSTEM AND METHOD FOR MANAGING ENTERPRISE OPERATIONS	

Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

## RESPONSE TO OFFICIAL ACTION

## AND AMENDMENT

Sir:

In response to the Office Action of November 18, 2003, Applicant requests reconsideration of the above-identified application in view of the following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks begin on page 11 of this paper.